TIDES PROPERTIES

Payment & Cancellation Policy

Northern Mauritius · Villas and apartments

Website
www.tides-properties.com

Email
info@tides-properties.com

Phone / WhatsApp
+230 5500 2190

Overview

At Tides Properties, we want your booking to be simple and transparent. This policy sets out how payments are made, when refunds apply, and how to reach us if your plans change. All our properties are self-catering.

Payment Policy

When	Amount due
Upon confirmation	50% of the total booking amount
7 days before arrival	The remaining balance

Cancellation Policy

Cancellation made	Refund of deposit
30 days or more before arrival	100% refund
15 days or more before arrival	50% refund

Check-in and Check-out

- **Check-in:** from 3pm.
- **Check-out:** by 10am.
- If our planning allows, we will gladly accept an earlier check-in or a later check-out. Please ask us in advance.

How to Cancel or Contact Us

To cancel or discuss your reservation, please contact us with your booking details:

- By email at info@tides-properties.com
- By WhatsApp or phone on +230 5500 2190
- Through our website, www.tides-properties.com

Thank you for choosing Tides Properties. We look forward to welcoming you to Mauritius.